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**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN JOSE DIVISION**

IN RE: NETFLIX PRIVACY LITIGATION,) Case No. 5:11-cv-00379-EJD
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) [Hon. Edward J. Davila]
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_____)

CLASS ACTION SETTLEMENT AGREEMENT

This Class Action Settlement Agreement (“Agreement” or “Settlement Agreement”) is entered into by and among Jeff Milans and Peter Comstock (collectively, and as defined below, the “Class Representatives”) and Netflix, Inc. (as defined below, “Netflix” or “Defendant”) (as defined below, Plaintiffs and Defendant are collectively referred to herein as the “Parties”). This Agreement is intended by the Parties to fully, finally, and forever resolve, discharge, and settle the Released Claims (as the term is defined below), upon and subject to the terms and conditions of this Agreement, and subject to the final approval of the Court.

WHEREAS, on January 26, 2011, Plaintiff Jeff Milans brought a putative class action in the United States District Court for the Northern District of California against Netflix, captioned *Milans v. Netflix, Inc.*, Case No. 11-CV-00379, alleging violations of the Video Privacy Protection Act, 18 U.S.C. §2710, *et seq.* (“VPPA”), the California Customer Records Act, Cal. Civ. Code §

1 1798.80 (“CCRA”) and the California Unfair Competition Law, Cal. Bus. & Prof. Code § 17200,
2 *et seq.* (“UCL”). (Dkt. No. 1.)

3 WHEREAS, after the filing of the *Milans* lawsuit, several similar lawsuits were filed,
4 including *Bernal v. Netflix, Inc.*, Case No. 11-CV-00820-EJD (N.D. Cal.) (filed on February 22,
5 2011), *Rura v. Netflix, Inc.*, Case No. 11-CV-1075- SBA (N.D. Cal.) (filed on March 8, 2011),
6 *Comstock v. Netflix, Inc.*, Case No. 11-CV-1218-HRL (N.D. Cal.) (filed on March 11, 2011), *Sevy*
7 *v. Netflix, Inc.*, Case No. 11-CV-1309-PSG (N.D. Cal.) (filed on March 18, 2011), and *Wizenberg*
8 *v. Netflix, Inc.*, Case No. 11-CV-01359-HRL (N.D. Cal.) (filed on March 22, 2011). The Court
9 related each of these cases to *Milans* and, on August 12, 2012, consolidated them under the
10 caption, “*In re: Netflix Privacy Litigation*,” and appointed Jay Edelson of Edelson McGuire LLC
11 as Interim Lead Class Counsel. (Dkt. No. 59.)

12 WHEREAS, on September 13, 2011, Plaintiffs Jeff Milans and Peter Comstock filed their
13 Amended Consolidated Class Action Complaint. (Dkt. No. 61.)

14 WHEREAS, as part of the Rule 26 discovery planning conference and pursuant to the
15 Court’s ADR program, the Parties agreed to attempt to resolve this matter through private
16 mediation with former District Judge Layne R. Phillips (ret.) of Irell & Manella, LLP. (*See* Dkt.
17 70.)

18 WHEREAS, following the Parties’ Rule 26 conference, Plaintiffs propounded and Netflix
19 responded to class-and merits-based discovery.

20 WHEREAS, on February 2, 2012, Interim Lead Class Counsel and Netflix’s Counsel met
21 in Santa Ana, California for a formal mediation with Judge Phillips. The Parties were able to reach
22 agreement, which was formalized in a signed Memorandum of Understanding.

23 WHEREAS, at all times, Netflix has denied and continues to deny any wrongdoing
24 whatsoever and has denied and continues to deny that it committed, or threatened or attempted to
25 commit, any wrongful act or violation of law or duty alleged in the Action. Netflix also contends
26 that it has acted properly in all regards in connection with its duties under the VPPA. Nonetheless,
27 taking into account the uncertainty and risks inherent in any litigation, Netflix has concluded that
28 it is desirable and beneficial that the Action be fully and finally settled and terminated in the

1 manner and upon the terms and conditions set forth in this Agreement. This Agreement is a
2 compromise, and the Agreement, any related documents, and any negotiations resulting in it shall
3 not be construed as or deemed to be evidence of or an admission or concession of liability or
4 wrongdoing on the part of Netflix with respect to any claim of any fault or liability or wrongdoing
5 or damage whatsoever.

6 WHEREAS, Plaintiffs Milans and Comstock believe that the claims asserted in the Action
7 against Netflix have merit and that they would have ultimately been successful in certifying the
8 proposed classes under Rule 23 and in prevailing on the merits at summary judgment or trial.
9 Nonetheless, Plaintiffs and Class Counsel recognize and acknowledge that Netflix has raised
10 factual and legal defenses in the Action that present a risk that Plaintiffs may not prevail. Plaintiffs
11 and Class Counsel also recognize the expense and delay associated with continued prosecution of
12 the Action against Netflix through class certification, trial, and any subsequent appeals. Plaintiffs
13 and Class Counsel have also taken into account the uncertain outcome and risks of any litigation,
14 especially in complex actions, as well as the difficulties inherent in such litigation. Therefore,
15 Plaintiffs believe that it is desirable that the Released Claims be fully and finally compromised,
16 settled, and resolved with prejudice, and barred pursuant to the terms set forth herein.

17 WHEREAS, based on their evaluation, Class Counsel have concluded that the terms and
18 conditions of this Agreement are fair, reasonable, and adequate to the Class, and that it is in the
19 best interests of the Class to settle the claims raised in the Action pursuant to the terms and
20 provisions of this Agreement.

21 **NOW, THEREFORE, IT IS HEREBY STIPULATED AND AGREED** by and among
22 Plaintiffs Milans and Comstock and Netflix, by and through their undersigned counsel that,
23 subject to final approval of the Court after a hearing or hearings as provided for in this Agreement,
24 in consideration of the benefits flowing to the Parties from this Agreement set forth herein, that the
25 Action and the Released Claims shall be finally and fully compromised, settled, and released, and
26 the Action shall be dismissed with prejudice, upon and subject to the terms and conditions of this
27 Agreement.

28

1 **1. DEFINITIONS**

2 As used in this Settlement Agreement, the following terms have the meanings specified
3 below:

4 1.1 “*Action*” or “*Litigation*” means the putative class action pending in the United
5 States District Court for the Northern District of California and captioned *In re Netflix Privacy*
6 *Litigation*, Case No. 5:11-cv-00379-EJD.

7 1.2 “*Class Counsel*” means Edelson McGuire LLC.

8 1.3 “*Class Representatives*” means Jeff Milans and Peter Comstock.

9 1.4 “*Complaint*” means the Amended Consolidated Class Action Complaint filed in
10 this Litigation (Dkt. No. 61.)

11 1.5 “*Court*” means the United States District Court for the Northern District of
12 California, the Honorable Edward J. Davila presiding, or any judge who shall succeed him as the
13 Judge in this Action.

14 1.6 “*Cy Pres*” or “*Cy Pres Recipients*” means the non-profit organizations that, subject
15 to Court approval, may receive monies pursuant to this Agreement.

16 1.7 “*Defendant*” means Netflix, Inc., a Delaware corporation.

17 1.8 “*Defense Counsel*” means Wilson Sonsini Goodrich & Rosati, PC.

18 1.9 “*Effective Date*” means the date one (1) day after which all of the events and
19 conditions specified in Subsection 10.1 have been met and have occurred.

20 1.10 “*Entertainment Content*” means motion pictures, television shows, and other
21 visual entertainment content (i.e., titles), whether delivered by digital video disc (commonly
22 referred to as a “DVD”), high definition digital video disc (commonly referred to as an “HD-
23 DVD”), Blu Ray disc, or similar audio-visual material, or by streaming the content over the
24 Internet.

25 1.11 “*Entertainment Content Viewing History*” means any data, record, or information
26 identifying specific Entertainment Content as having been rented, purchased, obtained, viewed,
27 streamed, rated, or requested by a Subscriber.

28 1.12 “*Escrow Account*” means the separate, interest-bearing escrow account to be

1 established by the Settlement Administrator under terms acceptable to all Parties at a depository
2 institution insured by the Federal Deposit Insurance Corporation and that has total assets of at least
3 \$500 million and a short-term deposit rating of at least P-1 (Moody's) or A-1 (Standard & Poors).
4 The Settlement Fund of Nine Million Dollars (\$9,000,000.00) shall be deposited by Netflix into
5 the Escrow Account and the money in the Escrow Account shall be invested in the following types
6 of accounts and/or instruments and no other: (i) demand deposit accounts and/or (ii) time deposit
7 accounts and certificates of deposit, in either case with maturities of 45 days or less. The costs of
8 establishing and maintaining the Escrow Account shall be paid from the Settlement Fund.

9 1.13 “*Fee Award*” means any attorneys’ fees and reimbursement of expenses awarded
10 by the Court to Class Counsel, which will be paid out of the Settlement Fund.

11 1.14 “*Final*” means one business day following the latest of the following events: (i) the
12 date upon which the time expires for filing or noticing any appeal of the Court’s Final Judgment
13 approving the Settlement Agreement; (ii) if there is an appeal or appeals, other than an appeal or
14 appeals solely with respect to the Fee Award, the date of completion, in a manner that finally
15 affirms and leaves in place the Final Judgment without any material modification, of all
16 proceedings arising out of the appeal or appeals; or (iii) the date of final dismissal of any appeal.
17 For purposes of this paragraph, “appeal” includes, but is not limited to, the expiration of all
18 deadlines for motions for reconsideration or petitions for review and/or *certiorari*, all proceedings
19 ordered on remand, and all proceedings arising out of any subsequent appeal or appeals following
20 decisions on remand.

21 1.15 “*Final Approval Hearing*” means the hearing before the Court where the Parties
22 will request the Final Judgment be entered by the Court approving the Settlement Agreement as
23 fair, reasonable and adequate and where Plaintiffs will request approval of the Fee Award to Class
24 Counsel and the Incentive Award to the Class Representatives.

25 1.16 “*Final Judgment*” or “*Final Approval*” means the Final Judgment and Order of
26 the Court approving the Agreement as fair, reasonable and adequate, after the Final Approval
27 Hearing.

28 1.17 “*Identification Information*” means a Person’s name, postal address (except zip

1 code), email address, phone number, and company name.

2 1.18 **“Incentive Award”** means the amount awarded by the Court to the Class
3 Representatives and named-plaintiffs in the Related Actions for their time and effort bringing the
4 Action and Related Action and serving as Class Representatives and named-plaintiffs.

5 1.19 **“Mediator”** means Judge Layne R. Phillips (ret.) of Irell & Manella, LLP.

6 1.20 **“Nationwide”** means the 50 states of the United States of America and its
7 territories.

8 1.21 **“Notice”** means the Notices of Pendency of Class Action and Proposed Settlement,
9 which, as described in Subsection 4.1, shall consist of an “Email Notice” (substantially in the form
10 attached hereto as Exhibit A) and “Publication Notice” (substantially in the form attached hereto
11 as Exhibit B), apprising Class Members of the pendency of the Litigation, the material terms of
12 the proposed Settlement, and their options with respect thereto.

13 1.22 **“Notice Date”** means the date by which the Notice Plan set forth in Subsection 4.1
14 is completed pursuant to the Court’s Preliminary Approval Order.

15 1.23 **“Notice Plan”** means the proposed plan of disseminating notice to Class of the
16 proposed Settlement Agreement, and of the Final Approval Hearing.

17 1.24 **“Objection/Exclusion Deadline”** means the date by which a written comment on or
18 objection to this Agreement or a request for exclusion submitted by a Settlement Class Member
19 must be filed or postmarked, which shall be designated as a date sixty-five (65) days after the
20 Notice Date or twenty-one (21) days before the Final Approval Hearing, whichever is later, or
21 such other date as ordered by the Court.

22 1.25 **“Parties”** or **“Settling Parties”** means Plaintiffs Jeff Milans, Peter Comstock, the
23 Settlement Class, and Netflix, Inc.

24 1.26 **“Payment Method”** means the credit card, debit card, or other financial instrument
25 that a Subscriber has used to submit his or her monthly payment to Netflix.

26 1.27 **“Person”** means, without limitation, any individual, corporation, partnership,
27 limited partnership, limited liability company, association, joint stock company, estate, legal
28 representative, trust, unincorporated association, government or any political subdivision or

1 agency thereof, and any business or legal entity and their spouses, heirs, predecessors, successors,
2 representatives, or assigns.

3 1.28 “**Plaintiffs**” means the Class Representatives and the named plaintiffs in the
4 Related Actions.

5 1.29 “**Preliminary Approval**” means the Court’s certification of the Settlement Class for
6 settlement purposes, preliminary approval of this Agreement, and approval of the form of the
7 Notice and of the Notice Plan.

8 1.30 “**Preliminary Approval Order**” means the order (substantially in the form attached
9 hereto as Exhibit D) preliminarily approving this Agreement, certifying the Settlement Class for
10 settlement purposes, and directing notice thereof to be distributed to the Settlement Class, which
11 will be agreed upon by the Parties and submitted to the Court in conjunction with Plaintiffs’
12 motion for preliminary approval of the Agreement.

13 1.31 “**Related Actions**” means the following lawsuits: (i) *Bernal v. Netflix, Inc.*, Case
14 No. 11-CV-00820-EJD (N.D. Cal.) (filed on February 22, 2011), (ii) *Rura v. Netflix, Inc.*, Case
15 No. 11-CV-1075- SBA (N.D. Cal.) (filed on March 8, 2011), (iii) *Comstock v. Netflix, Inc.*, Case
16 No. 11-CV-1218-HRL (N.D. Cal.) (filed on March 11, 2011), (iv) *Sevy v. Netflix, Inc.*, Case No.
17 11-CV-1309-PSG (N.D. Cal.) (filed on March 18, 2011), and (v) *Wizenberg v. Netflix, Inc.*, Case
18 No. 11-CV-01359-HRL (N.D. Cal.) (filed on March 22, 2011).

19 1.32 “**Released Claims**” means any and all actual, potential, filed, known or unknown,
20 fixed or contingent, claimed or unclaimed, suspected or unsuspected, claims, demands, liabilities,
21 rights, causes of action, suits, contracts or agreements, extracontractual claims, damages, punitive,
22 exemplary or multiplied damages, expenses, costs, attorneys’ fees or obligations (including
23 “Unknown Claims” as defined below), whether in law or in equity, accrued or unaccrued, direct,
24 individual or representative, of every nature and description whatsoever, whether based on the
25 VPPA, the CCRA, the UCL, a contract, or other federal, state, local, statutory or common law or
26 any other law, rule or regulation, including the law of any jurisdiction outside the United States,
27 against the Released Parties, or any of them, arising out of or relating in any way to, the facts,
28 transactions, events, matters, occurrences, acts, disclosures, statements, misrepresentations,

1 omissions or failures to act regarding the alleged retention and disclosure of Plaintiffs' and the
2 Settlement Class's personally identifiable information, Entertainment Content Viewing History,
3 and other information, including but not limited to all claims that were brought, alleged, argued,
4 raised, or asserted in any pleading or court filing in the Action. Released Claims shall not be
5 construed to extend, nor shall they extend, to claims that are asserted in the case of *Mollett v.*
6 *Netflix, Inc.*, No.: 5:11-cv-01629-EJD as of the date of this agreement.

7 1.33 "**Released Parties**" means Defendant Netflix, Inc., as well as any and all of its
8 present or past heirs, executors, estates, administrators, predecessors, successors, assigns, parents,
9 subsidiaries, associates, affiliates, employers, employees, agents, consultants, independent
10 contractors, insurers, directors, managing directors, officers, partners, principals, members,
11 attorneys, accountants, financial and other advisors, investment bankers, underwriters,
12 shareholders, lenders, auditors, investment advisors, legal representatives, successors in interest,
13 assigns and companies, firms, trusts, corporations, officers, directors, other individuals or entities
14 in which Defendant has a controlling interest or which is affiliated with any of them, or any other
15 representatives of any of these Persons and entities.

16 1.34 "**Releasing Parties**" means Plaintiffs, those Settlement Class Members who do not
17 timely opt out of the Settlement Class; to the extent the Settlement Class Member is an individual,
18 any present, former, and future spouses, as well as the present, former, and future heirs, executors,
19 administrators, representatives, agents, attorneys, partners, successors, predecessors-in-interest,
20 and assigns of each of them; and to the extent a Settlement Class Member is not an individual, all
21 of its present, former, and future direct and indirect parent companies, affiliates, subsidiaries,
22 divisions, agents, franchisees, successors, predecessors-in-interest, and all of the aforementioned's
23 present, former, and future officers, directors, employees, shareholders, attorneys, agents,
24 independent contractors.

25 1.35 "**Settlement Administration Expenses**" means the expenses incurred by the
26 Settlement Administrator in distributing the Notice in accordance with the Notice Plan, the costs
27 incurred in sending CAFA notices described in Subsection 4.3 below, and the costs incurred by
28 the Settlement Administrator in otherwise handling the administration of the settlement and

1 performing the services it is obligated to perform under this Agreement.

2 1.36 “**Settlement Administrator**” means the Person selected by the Settling Parties,
3 subject to approval of the Court, to oversee the distribution of the Notice in accordance with the
4 Notice Plan, distribution of the CAFA notice, as well as performing the services it is obligated to
5 perform under this Agreement or otherwise ordered by the Court.

6 1.37 “**Settlement**” means the settlement contemplated by this Agreement.

7 1.38 “**Settlement Class**” or “**Class**” means all Subscribers as of the date of entry of
8 Preliminary Approval. Excluded from the Settlement Class are the following: (i) the Settlement
9 Administrator, (ii) the Mediator, (iii) any respective parent, subsidiary, affiliate or control person
10 of the Defendant or its officers, directors, agents, servants, or employees as of the date of filing of
11 the Action, (iv) any judge presiding over the Action and the immediate family members of any
12 such Person(s), (v) persons who execute and submit a timely request for exclusion, and (vi) all
13 persons who have had their claims against Defendant fully and finally adjudicated or otherwise
14 released.

15 1.39 “**Settlement Class Member**” or “**Class Member**” means a Person who falls within
16 the definition of the Class as set forth above and who has not submitted a valid request for
17 exclusion.

18 1.40 “**Settlement Website**” means the website to be created by the Settlement
19 Administrator containing full details and information about the Settlement, including this
20 Agreement and the Notice.

21 1.41 “**Subscriber**” means a Person in the United States or its territories who is, or at one
22 or more times was, subscribed to Netflix.

23 1.42 “**Supporting Counsel**” means David C. Parisi and Suzanne Havens Beckman of
24 Parisi & Havens LLP, Joseph J. Siprut of Siprut P.C., Sam Dua of Dua & Associates, PLLC, L.
25 Timothy Fisher of Bursor & Fisher P.A., and Nadeem Faruqi of Faruqi & Faruqi, LLP.

26 1.43 “**Unknown Claims**” means claims that could have been raised in the Action and
27 that the Plaintiffs, or any or all other Persons and entities whose claims are being released, or any
28 of them, do not know or suspect to exist, which, if known by him, her or it, might affect his, her or

1 its agreement to release the Released Parties or the Released Claims or might affect his, her or its
2 decision to agree, object or not to object to the Settlement. Upon the Effective Date, Plaintiffs and
3 all other Persons and entities whose claims are being released shall be deemed to have, and shall
4 have, expressly waived and relinquished, to the fullest extent permitted by law, the provisions,
5 rights and benefits of § 1542 of the California Civil Code, which provides as follows:

6 A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS
7 WHICH THE CREDITOR DOES NOT KNOW OR SUSPECT TO
8 EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING
9 THE RELEASE, WHICH IF KNOWN BY HIM OR HER MUST
10 HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT
11 WITH THE DEBTOR.

12 Upon the Effective Date, Plaintiffs and all other Persons and entities whose claims are being
13 released, also shall be deemed to have, and shall have, waived any and all provisions, rights and
14 benefits conferred by any law of any state or territory of the United States, or principle of common
15 law, or the law of any jurisdiction outside of the United States, which is similar, comparable or
16 equivalent to § 1542 of the California Civil Code. Plaintiffs acknowledge that they may discover
17 facts in addition to or different from those that they now know or believe to be true with respect to
18 the subject matter of this release, but that it is their intention to finally and forever to settle and
19 release the Released Claims, notwithstanding any Unknown Claims they may have, as that term is
20 defined in this Subsection.

21 **2. SETTLEMENT RELIEF**

22 2.1 **Injunctive Relief.** Within one (1) year of the Effective Date, and subject to the
23 exceptions set forth in this Settlement Agreement, including Section 2.2 below, Netflix agrees to
24 the following:

25 2.1.1 For those Subscribers who have not subscribed to Netflix for a period of
26 365 or more consecutive days as of the Effective Date and who did not rejoin Netflix
27 subsequent to the Effective Date, Netflix will cause his or her Entertainment Content
28 Viewing History to be decoupled from his or her Identification Information and Payment
Method.

2.1.2 Netflix shall implement a data retention practice such that, for Subscribers

1 who have cancelled their Netflix subscription and have not been a Netflix subscriber for a
2 period of 365 consecutive days, Netflix will cause his or her Entertainment Content
3 Viewing History to be decoupled from his or her Identification Information and Payment
4 Method. The parties acknowledge that many Subscribers cancel and rejoin Netflix on a
5 frequent basis and therefore agree that the 365-day period described in this Subsection will
6 commence on the Subscriber's most recent cancellation and will reset if the Subscriber
7 rejoins Netflix within the 365-day period. The requirements of this Section 2.1.2 shall
8 remain in effect and Netflix shall adhere to it for at least four (4) years from the Effective
9 Date unless inconsistent with or otherwise permitted under any newly enacted or amended
10 laws.

11 2.1.3 Netflix's performance of its obligations as outlined in Subsections 2.1.1 and
12 2.1.2, above, are subject to: (i) receiving confirmation from adverse parties in other
13 pending cases against Netflix, or with the respective courts as needed, that performing such
14 actions will not result in allegations of wrongful document destruction or spoliation, and
15 (ii) any relevant document retention obligations imposed by litigation filed after the date
16 that this Agreement is executed.

17 2.2 **Exceptions.** The obligations set forth in Section 2.1 shall not apply in the
18 following circumstances:

19 2.2.1 If a Subscriber, at or after the time he or she cancels his or her subscription,
20 provides express consent to allow Netflix to continue to associate his or her Entertainment
21 Content Viewing History with his or her Identification Information and Payment Method,
22 Netflix will be under no obligation to perform the actions described in Subsection 2.1.1 or
23 2.1.2, above, with respect to that Subscriber and any related account for which that
24 Subscriber has authority to provide consent.

25 2.2.2 The obligations described in Subsection 2.1 do not apply to Netflix's non-
26 U.S. operations.

27 2.2.3 If Netflix ceases operating its DVD-by-mail service within four (4) years
28 from the Effective Date, Netflix will no longer be subject to the obligations described in

1 Subsections 2.1.1 and 2.1.2 as it pertains to non-Settlement Class members. Nothing
2 herein shall relieve Netflix of its obligations to comply with any and all applicable laws.
3 Nothing in this Subsection 2.2.3 shall relieve Netflix of its obligations under Subsection
4 2.1.1, 2.1.2, and 2.1.3 as to the Settlement Class.

5 2.3 **Settlement Fund.** Netflix agrees to pay and shall deposit in the Escrow Account,
6 as set forth below, the total sum of Nine Million Dollars (\$9,000,000.00) in cash as a Settlement
7 Fund. The Settlement Fund will be used for payment of: (i) Settlement Administration Expenses,
8 (ii) *cy pres* distributions to the proposed *cy pres* recipients, as approved by the Court, (iii) any Fee
9 Award or costs awarded to Class Counsel, and (iv) any Incentive Award awarded to the Class
10 Representatives or Plaintiffs.

11 2.3.1 Within ten (10) days after entry of the Preliminary Approval Order, the
12 Settlement Administrator will establish the Escrow Account. Within ten (10) days after
13 entry of the Preliminary Approval Order or within ten (10) days of receiving wiring
14 instructions from the Settlement Administrator, whichever is later, Netflix shall deposit
15 into the Escrow Account the first installment of the Settlement Fund in the amount of Four
16 Million Five Hundred Thousand Dollars (\$4,500,000.00).

17 2.3.2 Within thirty (30) days after the Effective Date, Netflix shall deposit into
18 the Escrow Account the remaining balance of the Settlement Fund in the amount of Four
19 Million Five Hundred Thousand Dollars (\$4,500,000.00).

20 2.3.3 The interest earned on such sum shall accrue to the benefit of the Settlement
21 Fund, and the interest shall be transferred to the *cy pres* recipients per Subsection 2.4
22 below. The Settlement Administrator will maintain control over and be responsible for all
23 disbursements from the Escrow Account. Other than as expressly set forth in this
24 Settlement Agreement, and subject to its right to repayment described in Section 9, Netflix
25 shall have no responsibility to manage, oversee or invest the money in the Escrow Account
26 following deposit. The Settlement Fund shall be the limit and full extent of Netflix's
27 monetary obligation to the Plaintiffs, the Settlement Class, and Class Counsel. Netflix does
28 not and shall have no other financial obligation under this Agreement, including but not

1 limited to any notice or administration expenses, the Fee Award, or Incentive Award. In
2 addition, under no circumstances will Netflix have any liability for taxes or tax expenses
3 under this Agreement.

4 2.3.4 The Escrow Account shall be completely exhausted and the Settlement
5 Fund shall be paid out in full, and no monies shall revert to Netflix; provided, however,
6 that in the event the Court rejects the Final Order and Judgment, or if the settlement is
7 overturned or modified in a material way on appeal, all monies paid into the Escrow
8 Account shall be returned to Netflix within ten (10) days after entry of an order in which
9 the settlement was rejected, overturned or modified.

10 2.4 *Cy Pres*. After the Settlement Fund is used for payment of: (i) Settlement
11 Administration Expenses, (ii) the Fee Award, and (iii) the Incentive Award, the balance of the
12 Settlement Fund shall be distributed to the *Cy Pres* Recipients. The Parties agree that Plaintiffs
13 shall designate the *Cy Pres* Recipients pursuant to the following parameters, and subject to Court
14 approval:

15 2.4.1 The *Cy Pres* distribution shall be made to not-for-profit organizations,
16 institutions, and/or programs that educate users, regulators, and enterprises regarding
17 issues relating to protection of privacy, identity, and personal information through user
18 control, and to protect users from online threats.

19 2.4.2 The designated *Cy Pres* Recipients shall have no valid objectionable
20 affiliation with any party or counsel to the Action and Related Actions.

21 2.4.3 Upon execution of this Agreement by all signatories hereto, the Parties shall
22 begin soliciting proposals for the nomination of *Cy Pres* Recipients. Proposals from
23 potential not-for-profit organizations seeking nomination shall include the following
24 detailed information:

- 25 (i) The organization's name and address;
- 26 (ii) A description of an established program currently undertaking
27 policy or education efforts directed specifically at issues of technology, law, and
28 privacy;

1 (iii) A short statement describing how this program benefits the
2 Class;

3 (iv) The overall annual operating budget of the organization and of
4 the specific program;

5 (v) The total amount of *cy pres* distribution sought;

6 (vi) Disclosure of any connections, monetary or otherwise, between
7 the organization and the Parties;

8 (vii) Disclosure of any connections, monetary or otherwise, between the
9 organization and Class Counsel and Supporting Counsel; and

10 (viii) Disclosure of the amount received, if any, in contributions from the
11 Parties or their counsel in 2011.

12 2.4.4 Proposals shall be sent electronically to

13 NetflixPrivacyLitigation@edelson.com, or via USPS postmarked by the Proposal Deadline
14 to:

15 Edelson McGuire, LLC
16 Attn: Netflix Privacy Litigation Cy Pres
17 350 N. LaSalle, Suite 1300
18 Chicago, IL 60654

19 2.4.5 Any organization submitting a proposal which fails to include the
20 information contained in Subsection 2.4.3 will not be considered for nomination. Proposals
21 for nomination shall not exceed ten (10) pages.

22 2.4.6 All nomination proposals shall be submitted no later than the Proposal
23 Deadline. Counsel shall have no obligation to consider nomination proposals submitted
24 after the Proposal Deadline.

25 2.4.7 After reviewing nomination proposals, the Parties shall meet and confer to
26 select the final nominations for Court approval that the Parties believe will effectively and
27 efficiently educate users, regulators, and enterprises regarding issues relating to protection
28 of privacy, identity, and personal information online through user control, and to protect
users from online threats, further the policies underlying the VPPA, and otherwise promote

1 the Class's interests. In evaluating these criteria, the Parties will consider the requested
2 disbursement amounts and operating budgets when determining *cy pres* funding
3 allocations.

4 2.4.8 No later than fourteen (14) days before the Objection Deadline, Class
5 Counsel will make public, via the Settlement Website and direct notice to organizations
6 that have submitted proposals, the organizations nominated for *cy pres* disbursements,
7 along with their corresponding funding amounts.

8 2.4.9 All disputes arising out of the designation of the *Cy Pres* Recipients shall be
9 referred to the Mediator for binding resolution in accordance with Subsection 11.4, below.

10 2.4.10 At the Final Approval Hearing, Class Counsel shall submit to the Court the
11 proposed *Cy Pres* Recipients, along with their respective allocations of funding, and seek
12 Court approval for such selected *Cy Pres* Recipients.

13 2.4.11 Payments to the *Cy Pres* Recipients shall be made by the Settlement
14 Administrator from the Escrow Account within thirty (30) days after the Effective Date or
15 as otherwise ordered by the Court.

16 **3. RELEASES**

17 3.1 The obligations incurred pursuant to this Agreement shall be a full and final
18 disposition of the Action and any and all Released Claims, as against all Released Parties.

19 3.2 Upon the Effective Date, the Releasing Parties, and each of them, shall be deemed
20 to have, and by operation of the Final Judgment shall have, fully, finally, and forever released,
21 relinquished, and discharged all Released Claims against the Released Parties, and each of them.
22 This Agreement shall be the sole and exclusive remedy for any and all Released Claims against
23 the Released Parties. No Released Party shall be subject to any liability or expense of any kind to
24 any Releasing Party with respect to any Released Claim.

25 **4. NOTICE TO THE CLASS**

26 4.1 The Notice Plan and content shall be submitted for Court approval in the
27 Preliminary Approval Order and shall consist of the following:

28 4.1.1. E-Mail Notice. Netflix (or in Netflix's sole discretion, the Settlement

1 Administrator) shall provide email notification to the email address last known by Netflix
2 of any and all reasonably identifiable Settlement Class Members, in a form substantially
3 similar to that attached as Exhibit A, which shall include a hypertext link to the Settlement
4 Website. In the event that Notice sent by electronic mail to a Settlement Class Member
5 results in a bounce-back or otherwise undeliverable message, Netflix shall re-send the
6 Notice once by electronic mail, to the last known email address of such Settlement Class
7 member.

8 4.1.2. Settlement Website. With the involvement and approval of the Parties, the
9 Settlement Administrator shall publish a traditional “long form” notice (substantially in the
10 form attached hereto as Exhibit C) through the creation and maintenance of a Settlement
11 Website through the Effective Date. The Settlement Website shall (1) notify Class
12 Members of their rights to object to the Settlement Agreement or opt out of the Class; (2)
13 notify Class Members that no further notice will be provided to them that the Settlement
14 has been approved; and (3) inform Class Members that they should monitor the Settlement
15 Website for further developments.

16 4.1.3. Publication Notice. The Parties shall supplement direct notice with (1) a
17 joint press release, in a form substantially similar to that attached as Exhibit B, announcing
18 the settlement and listing the address of the Settlement Website, which Netflix shall cause
19 to be wired to major news outlets and (2) placement of the Publication Notice in a half-
20 page advertisement appearing in an issue of People Magazine; and (3) 60,000,000
21 impressions of an advertisement (100 x 100 pixels) on Facebook.com that is linked to the
22 Settlement Website.

23 4.2. The Notice Plan set forth in Subsection 4.1, above, shall be established, and the
24 emails and joint press release sent, within thirty (30) days of entry of the Preliminary Approval
25 Order with publication notice to be completed within sixty (60) days of entry of the Preliminary
26 Approval Order. All costs associated with implementing the Notice Plan, including the fees and
27 costs of the Settlement Administrator, shall be paid out of the Settlement Fund.

28 4.2.1 As set forth in Subsection 4.2, above, all costs associated with

1 implementing the Notice Plan, including the fees and costs of the Settlement
2 Administrator, shall be paid out of the Settlement Fund. Provided, however, that in the
3 event the Effective Date does not occur, Netflix contends that Plaintiffs shall be required to
4 reimburse Netflix for fifty percent (50%) of any costs associated with implementing the
5 Notice Plan. Plaintiffs dispute that they have any obligation to reimburse Netflix for any
6 costs associated with implementing the Notice Plan irrespective of whether the Effective
7 Date occurs. Pursuant to the Memorandum of Understanding dated and signed February 1,
8 2012, the Parties agree that such dispute will be referred to the Mediator for resolution and
9 that the decision of the Mediator shall be final and binding.

10 4.3 Within ten (10) days after the filing of this Agreement with the Court, Netflix shall
11 notify the appropriate state and federal officials of this Agreement pursuant to the Class Action
12 Fairness Act of 2005, 28 U.S.C. § 1715.

13 **5. OPT-OUTS AND OBJECTIONS**

14 5.1 Except for those Persons who properly request exclusion pursuant to the procedures
15 described below, all members of the Class will be deemed Class Members for all purposes under
16 this Agreement.

17 5.2 A Class Member may request exclusion from the Class up through and including
18 the Objection/Exclusion Deadline. To request exclusion, the Class Member must write to the
19 Settlement Administrator stating a request to be “excluded” from the Class. The request must be
20 signed by the Class Member. The request must be postmarked on or before the
21 Objection/Exclusion Deadline. So-called “mass” or “class” opt-outs shall not be allowed.

22 5.3 The Parties shall have the right to challenge the timeliness and validity of any
23 exclusion request. The Court shall determine whether any contested exclusion request is valid.

24 5.4 Within ten (10) days after the Objection/Exclusion Deadline, the Settlement
25 Administrator will provide to Class Counsel and Defense Counsel a list of all Persons who opted
26 out by validly requesting exclusion. In the event that the number of Persons who opted out
27 exceeds a level separately agreed to by Class Counsel and Netflix, Netflix may elect to terminate
28 this Agreement on the ground that exclusion at that level threatens to frustrate the essential

1 purpose of this Agreement. Netflix may exercise its right to terminate under this subsection by
2 notifying Class Counsel of its election no later than seven (7) days after receipt of the list of
3 Persons who opted out.

4 5.5 Settlement Class Members who have not requested exclusion from the Class shall
5 have the right to appear if they have any objection to the Court granting Final Approval to this
6 Agreement. Any objection to this Agreement must be in writing, filed with the Court, with a copy
7 delivered to Class Counsel and Defense Counsel at the addresses set forth in the Notice. The
8 written objection must include the Class Member's name and address, along with a clear statement
9 of the basis for the objection, including any arguments, citations, and evidence supporting the
10 objection (including copies of any documents relied on), state that he or she is a member of the
11 Settlement Class, and provide a statement whether the objector intends to appear at the Final
12 Approval Hearing with or without counsel. To be valid, the objection must be filed and sent to
13 Class Counsel and Netflix's counsel on or before the Objection/Exclusion Deadline approved by
14 the Court and specified in the Notice. Any Class Member who fails to timely file a written
15 objection and notice of his or her intent to appear at the fairness hearing pursuant to this
16 Subsection or as detailed in the Notice, shall not be permitted to object to this Settlement at the
17 fairness hearing, and shall be foreclosed from seeking any review of this Settlement by appeal or
18 other means.

19 5.6 The Parties shall have the right to respond to any objection no later than seven (7)
20 days prior to the Final Approval Hearing by filing a response with the Court that shall also be
21 served (by regular mail, hand or overnight delivery) on the objector (or counsel for the objector)
22 and to counsel for the other Party in the Action.

23 **6. SETTLEMENT ADMINISTRATION**

24 6.1 The Settlement Administrator shall administer the relief provided by this
25 Agreement in a rational, responsive, cost effective, and timely manner. The Settlement
26 Administrator shall maintain reasonably detailed records of its activities under this Agreement.
27 The Settlement Administrator shall maintain all such records as are required by applicable law in
28 accordance with its normal business practices and such records will be made available to Class

1 Counsel and Netflix upon request. The Settlement Administrator shall also provide reports and
2 other information to the Court as the Court may require. The Settlement Administrator shall
3 provide Class Counsel and Defendant’s Counsel with information concerning Notice, and
4 administration and implementation of the Settlement Agreement. Should the Court request, the
5 Parties shall submit a timely report to the Court summarizing the work performed by the
6 Settlement Administrator.

7 6.2. Without limiting the foregoing, the Settlement Administrator shall receive
8 exclusion forms and other requests from Settlement Class Members to exclude themselves from
9 the Settlement Agreement and promptly provide to Class Counsel and Defendant’s Counsel copies
10 thereof upon receipt. If the Settlement Administrator receives any exclusion forms or other
11 requests from Settlement Class Members after the deadline for the submission of such forms and
12 requests, the Settlement Administrator shall promptly provide copies thereof to Class Counsel and
13 Defendant’s Counsel.

14 **7. TERMINATION OF SETTLEMENT**

15 7.1 Subject to Paragraph 10 below, the Class Representatives, on behalf of the
16 Settlement Class, or Netflix, shall each have the right to terminate this Agreement by providing
17 written notice of his or its election to do so (“Termination Notice”) to all other Parties hereto
18 within twenty-one business (21) days, after any of the following events: (i) the Court’s refusal to
19 grant Preliminary Approval of this Agreement in any material respect; (ii) the Court’s refusal to
20 grant final approval of this Agreement in any material respect; (iii) the Court’s refusal to enter the
21 Final Judgment in this Action in any material respect; (iv) the date upon which the Final Judgment
22 is modified or reversed in any material respect by the Court of Appeals or the Supreme Court; or
23 (v) the date upon which an Alternative Judgment, as defined in Subsection 10.1 of this Agreement
24 is modified or reversed in any material respect by the Court of Appeals or the Supreme Court.

25 **8. PRELIMINARY APPROVAL ORDER AND FINAL APPROVAL ORDER**

26 8.1. Class Counsel shall submit this Agreement together with its Exhibits to the Court
27 and shall move the Court for Preliminary Approval of the Settlement as set forth in this
28 Agreement, certification of the Settlement Class for settlement purposes only, appointment of

1 Class Counsel and the Class Representatives, and entry of a Preliminary Approval Order, which
2 order shall set a Final Approval Hearing date and approve Notice for dissemination in accordance
3 with the Notice Plan. Such Preliminary Approval Order, shall also authorize the Parties, without
4 further approval from the Court, to agree to and adopt such amendments, modifications and
5 expansions of this Agreement and its implementing documents (including all exhibits to this
6 Agreement) so long as they are consistent in all material respects with the Settlement and Final
7 Judgment and do not limit the rights of the Settlement Class Members.

8 8.2 At the time of the submission of this Agreement to the Court as described above,
9 Class Counsel and Defendant's Counsel shall request that, after Notice is given, the Court hold a
10 Final Approval Hearing and approve the settlement of the Action as set forth herein.

11 8.3 After Notice is given, the Parties shall request and obtain from the Court a Final
12 Judgment. The Parties proposed Final Judgment Order is attached as Exhibit E. The Final
13 Judgment will (among other things):

14 8.3.1 find that the Court has personal jurisdiction over all Settlement Class
15 Members and that the Court has subject matter jurisdiction to approve the Agreement,
16 including all exhibits thereto;

17 8.3.2 approve the Agreement and the proposed Settlement as fair, reasonable and
18 adequate as to, and in the best interests of, the Settlement Class Members; direct the Parties
19 and their counsel to implement and consummate the Agreement according to its terms and
20 provisions; and declare the Agreement to be binding on, and have *res judicata* and
21 preclusive effect in all pending and future lawsuits or other proceedings maintained by or
22 on behalf of Plaintiffs, the Releasing Parties, and their heirs, executors and administrators,
23 successors and assigns, based, in whole or in part, on the Released Claims;

24 8.3.3 find that the Notice and the Notice Plan implemented pursuant to the
25 Agreement (1) constitute the best practicable notice under the circumstances, (2) constitute
26 notice that is reasonably calculated, under the circumstances, to apprise the Settlement
27 Class Members of the pendency of the Action, their right to object to or exclude
28 themselves from the proposed Agreement, and to appear at the Final Approval Hearing,

1 (3) are reasonable and constitute due, adequate, and sufficient notice to all persons entitled
2 to receive notice, and (4) meet all applicable requirements of the Federal Rules of Civil
3 Procedure, the Due Process Clause of the United States Constitution, and the rules of the
4 Court;

5 8.3.4 find that the Class Representatives and Class Counsel adequately
6 represented the Settlement Class for purposes of entering into and implementing the
7 Agreement;

8 8.3.5 dismiss the Action (including all individual Claims and Settlement Class
9 Claims presented thereby) on the merits and with prejudice, without fees or costs to any
10 Party except as provided in this Agreement;

11 8.3.6 incorporate the Release set forth above, make the Release effective as of the
12 date of the Final Judgment, and forever discharge the Released Parties as set forth herein;

13 8.3.7 permanently bar and enjoin all Settlement Class Members who have not
14 been properly excluded from the Settlement Class from filing, commencing, prosecuting,
15 intervening in, or participating (as class members or otherwise) in, any lawsuit or other
16 action in any jurisdiction based on the Released Claims;

17 8.3.8 without affecting the finality of the Final Judgment for purposes of appeal,
18 retain jurisdiction as to all matters relating to administration, consummation, enforcement,
19 and interpretation of the Settlement Agreement and the Final Judgment, and for any other
20 necessary purpose; and

21 8.3.9 incorporate any other provisions, as the Court deems necessary and just.

22 **9. CLASS COUNSEL’S ATTORNEYS’ FEES AND REIMBURSEMENT OF**
23 **EXPENSES; INCENTIVE AWARD**

24 9.1 The Parties have agreed that Class Counsel may seek a Fee Award, subject to Court
25 approval, to be paid from the Settlement Fund. Netflix agrees that it will not object to, or
26 otherwise challenge, directly or indirectly, Class Counsel’s application for attorneys’ fees of up to
27 25% of the Settlement Fund and for reimbursement of up to \$25,000.00 in out of pocket costs.

28 Class Counsel has, in turn, agreed not to seek or accept more than this amount from the Court. The

1 Settlement Administrator shall pay to Class Counsel the Fee Award from the Settlement Fund, no
2 later than three (3) business days after the Final Approval Hearing, notwithstanding an appeal,
3 objection, or challenge to the Court's entry of the Judgment or Final Approval Order and
4 Judgment; provided, however, that Netflix is given adequate security for the recovery of amounts
5 paid in the event of reversal on appeal of the final approval of this Settlement.

6 9.2 In addition to any benefits afforded under this Agreement, and in recognition of
7 their effort on behalf of the Settlement Class, the Class Representatives and the Plaintiffs shall,
8 subject to Court approval, receive a collective Incentive Award in the amount of Thirty Thousand
9 Dollars (\$30,000.00), as appropriate compensation for their time and efforts in the Action and
10 Related Actions. Netflix agrees that they will not object to, or otherwise challenge, directly or
11 indirectly, Class Counsel's application for a collective Incentive Award if limited to this amount.
12 Class Counsel shall have the sole responsibility of ensuring that the collective Incentive Award is
13 distributed appropriately to the Class Representatives and Plaintiffs.

14 9.4 Any amounts awarded pursuant to this Section 9 shall be paid by the Settlement
15 Administrator from the Settlement Fund to Class Counsel, which shall be solely responsible for
16 distributing the Fee Award to the Class Representatives, Plaintiffs, and Supporting Counsel. The
17 amounts distributed to each of the Supporting Counsel shall be within the sole discretion of Class
18 Counsel.

19 9.5 Any amounts awarded pursuant to this Section 9 shall be made within three (3)
20 business days following an award by the Court, notwithstanding the existence of any timely filed
21 objections thereto, or potential for appeal therefrom, or collateral attack on the Settlement or any
22 part thereof, subject to Class Counsel's obligation to make appropriate repayments to Defendant
23 or the Settlement Fund, plus accrued interest at the same net rate as is earned by the Settlement
24 Fund, if and when, as a result of any appeal and/or further proceedings on remand, or successful
25 collateral attack, the fee or cost award is reduced or reversed or return of the Settlement Fund is
26 required. If the Order and Final Judgment approving the Settlement is reversed, a refund or
27 repayment of the Fee Award plus accrued interest shall be made to Defendant or the Settlement
28 Fund if and when: (a) the Fee Award and/or the Incentive Award are reduced, vacated, or

1 reversed, without remand, by non-appealable order of the United States Court of Appeals for the
2 Ninth Circuit or by final, non-appealable, order of the United States District Court for the
3 Northern District of California; (b) the Effective Date does not occur; (c) this Settlement is
4 terminated or cancelled for any reason; (d) this Settlement is voided by any party; (e) the Fee
5 Award and/or Incentive Award do not become final; or (f) the Settlement is not approved, or is
6 reversed, or modified, without remand, by non-appealable order of the United States Court of
7 Appeals for the Ninth Circuit or by final, non-appealable, order of the United States District Court
8 for the Northern District of California. The full amount of the Fee Award and/or Incentive Award,
9 or the amount by which any such fee or Incentive Award is reduced, or modified, without remand,
10 by non-appealable order of the United States Court of Appeals for the Ninth Circuit or by final,
11 non-appealable, order of the United States District Court for the Northern District of California
12 shall be paid to Netflix within ten (10) business days of the date of the event requiring the refund
13 and repayment as set forth in this Paragraph.

14 9.6 When an obligation to refund or repay the Fee Award and/or any part of the
15 Incentive Award arises under the preceding Paragraph, Class Counsel shall be obligated to refund
16 or repay Defendant or the Settlement Fund the full amount that is required to be refunded or
17 repaid, plus accrued interest, regardless of whether any portion of the Fee Award and/or Incentive
18 Award have already been distributed to any other person or entity, including Plaintiffs and
19 Supporting Counsel. The obligations in this Section and the preceding Section shall survive and
20 remain in full force and effect and be binding in all respects on Class Counsel, even if the
21 Settlement is terminated, the Settlement is not approved, or the Effective Date does not occur.

22 **10. CONDITIONS OF SETTLEMENT, EFFECT OF DISAPPROVAL,**
23 **CANCELLATION, OR TERMINATION**

24 10.1 The Effective Date of this Settlement Agreement shall not occur unless and until
25 each of the following events occurs and shall be the date upon which the last (in time) of the
26 following events occurs:

27 10.1.1 This Agreement has been signed by Class Counsel and Netflix;

28 10.1.2 The Court has entered the Preliminary Approval Order;

1 10.1.3 The Court has entered an order finally approving the Agreement, following
2 notice to the Settlement Class and a Final Approval Hearing, as provided in the Federal
3 Rules of Civil Procedure, and has entered the Final Judgment, or a judgment substantially
4 consistent with this Agreement; and

5 10.1.4 The Final Judgment has become Final, as defined above, or, in the event
6 that the Court enters an order and final judgment in a form other than that provided above
7 (“Alternative Judgment”) and that has the consent of the Parties, such Alternative
8 Judgment becomes Final.

9 10.2 If some or all of the conditions specified in Subsection 10.1 are not met, or in the
10 event that this Agreement is not approved by the Court, or the settlement set forth in this
11 Agreement is terminated or fails to become effective in accordance with its terms, then this
12 Settlement Agreement shall be canceled and terminated subject to Subsection 10.3 unless Class
13 Counsel and Netflix mutually agree in writing to proceed with this Agreement. If either Party is in
14 material breach of the terms hereof, the other Party, provided that it is in substantial compliance
15 with the terms of this Agreement, may terminate this Agreement on notice to the non-compliant
16 Party. Notwithstanding anything herein, the Parties agree that the Court’s failure to approve, in
17 whole or in part, the attorneys’ fees payment to Class Counsel set forth in Subsection 9.1 above
18 shall not prevent the Agreement from becoming effective, nor shall it be grounds for termination.

19 10.3 If this Agreement is terminated or fails to become effective for the reasons set forth
20 in Subsections 5.4, 7.1, 10.1, or 10.2 above, the Parties shall be restored to their respective
21 positions in the Action as of the date of the signing of this Agreement. In such event, any Final
22 Judgment or other order entered by the Court in accordance with the terms of this Agreement shall
23 be treated as vacated, *nunc pro tunc*, and the Parties shall be returned to the *status quo ante* with
24 respect to the Action as if this Agreement had never been entered into.

25 **11. MISCELLANEOUS PROVISIONS**

26 11.1 The Parties intend this Settlement Agreement to be a final and complete resolution
27 of all disputes between them with respect to the Released Claims by Plaintiffs, the Settlement
28 Class, and each or any of them, on the one hand, against the Released Parties, and each or any of

1 the Released Parties, on the other hand. Accordingly, the Parties agree not to assert in any forum
2 that the Action was brought by Plaintiffs or defended by Netflix, or each or any of them, in bad
3 faith or without a reasonable basis.

4 11.2 The Parties have relied upon the advice and representation of counsel, selected by
5 them, concerning their respective legal liability for the claims hereby released. The Parties have
6 read and understand fully the above and foregoing agreement and have been fully advised as to the
7 legal effect thereof by counsel of their own selection and intend to be legally bound by the same.

8 11.3 Whether or not the Effective Date occurs or this Agreement is terminated, neither
9 this Agreement nor the settlement contained herein, nor any act performed or document executed
10 pursuant to or in furtherance of this Agreement or the Settlement:

11 11.3.1 is, may be deemed, or shall be used, offered or received against the
12 Released Parties, or each or any of them, as an admission, concession or evidence of, the
13 validity of any Released Claims, the truth of any fact alleged by the Plaintiff, the
14 deficiency of any defense that has been or could have been asserted in the Action, the
15 violation of any law or statute, the reasonableness of the Settlement amount or the Fee
16 Award, or of any alleged wrongdoing, liability, negligence, or fault of the Released Parties,
17 or any of them;

18 11.3.2 is, may be deemed, or shall be used, offered or received against Netflix as
19 an admission, concession or evidence of any fault, misrepresentation or omission with
20 respect to any statement or written document approved or made by the Released Parties, or
21 any of them;

22 11.3.3 is, may be deemed, or shall be used, offered or received against the
23 Released Parties, or each or any of them, as an admission or concession with respect to any
24 liability, negligence, fault or wrongdoing as against any Released Parties, in any civil,
25 criminal or administrative proceeding in any court, administrative agency or other tribunal.
26 However, the Settlement, this Agreement, and any acts performed and/or documents
27 executed in furtherance of or pursuant to this Agreement and/or Settlement may be used in
28 any proceedings as may be necessary to effectuate the provisions of this Agreement.

1 However, if this Agreement is approved by the Court, any Party or any of the Released
2 Parties may file this Agreement and/or the Final Judgment in any action that may be
3 brought against such Party or Parties in order to support a defense or counterclaim based
4 on principles of *res judicata*, collateral estoppel, release, good faith settlement, judgment
5 bar or reduction, or any other theory of claim preclusion or issue preclusion or similar
6 defense or counterclaim;

7 11.3.4 is, may be deemed, or shall be construed as or received in evidence as an
8 admission or concession against Plaintiffs, the Settlement Class or each or any of them, or
9 against the Released Parties, or each or any of them, as an admission or concession that the
10 consideration to be given hereunder represents an amount equal to, less than or greater than
11 that amount that could have or would have been recovered after trial;

12 11.3.5 is, may be deemed, or shall be construed as or received in evidence as an
13 admission or concession against Plaintiffs, the Settlement Class, or each and any of them,
14 or against the Released Parties, or each or any of them, that any of Plaintiffs' claims are
15 with or without merit or that damages recoverable in the Action would have exceeded or
16 would have been less than any particular amount; and

17 11.3.6 is, may be deemed, or, shall be construed as precedent or be admissible for
18 any purpose in any proceeding; provided, however, that this Agreement shall be admissible
19 in any proceeding related to the approval of this Agreement, to enforce any of its terms and
20 conditions, to support or defend this Agreement in an appeal from an order granting or
21 denying Final Approval, or to enforce or assert a claim or defense of *res judicata*, collateral
22 estoppel, claim preclusion, issue preclusion, settlement, release, merger and bar, or any
23 similar claim or defense against the Plaintiffs, any Class Member, or any third party.

24 is, may be deemed, or shall be construed as affecting Netflix's ability to (1) oppose class
25 certification in this Action should the Agreement not be approved or implemented; (2)
26 oppose class certification in any Related Actions or in any other putative or certified class
27 action should those actions not be dismissed; or (3) use the certification of the Class
28 Members to oppose certification of any other proposed or existing class of Netflix

1 Subscribers.

2 11.4 All disputes arising out of or relating in any way to the drafting, finalization, or
3 consummation of this Agreement, or the obligations arising from the Settlement itself, will be
4 referred to the Mediator for binding resolution, first, by way of expedited telephonic mediation
5 and if unsuccessful, then by way of final, binding, non-appealable resolution. Nothing herein shall
6 be interpreted in any way as removing from the Court its traditional responsibility to review the
7 Settlement for its fairness, reasonableness, and adequacy when deciding whether to grant
8 Preliminary Approval or Final Approval.

9 11.5 The headings used herein are used for the purpose of convenience only and are not
10 meant to have legal effect.

11 11.6 The recitals are incorporated herein and made a part hereof.

12 11.7 The waiver by one Party of any breach of this Agreement by any other Party shall
13 not be deemed as a waiver of any other prior or subsequent breaches of this Agreement.

14 11.8 All of the Exhibits to this Agreement are material and integral parts thereof and are
15 fully incorporated herein by this reference.

16 11.9 This Agreement and its Exhibits set forth the entire agreement and understanding
17 of the Parties with respect to the matters set forth herein, and supersedes all prior negotiations,
18 agreements, arrangements and undertakings with respect to the matters set forth herein. No
19 representations, warranties or inducements have been made to any Party concerning this
20 Agreement or its Exhibits other than the representations, warranties and covenants contained and
21 memorialized in such documents.

22 11.10 This Agreement may be amended or modified only by a written instrument signed
23 by or on behalf of all Parties or their respective successors-in-interest.

24 11.11 Except as otherwise provided herein, each Party shall bear his or its own attorneys'
25 fees and costs.

26 11.12 Plaintiffs represent and warrant that they have not assigned any claim or right or
27 interest therein as against the Released Parties to any other Person or Party and that they are fully
28 entitled to release the same.

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Dated: April __, 2012

By _____
Jeff Milans, as an Individual and Class
Representative

Dated: April __, 2012

By _____
Peter Comstock, as an Individual and Class
Representative

Dated: April __, 2012

Netflix, Inc.

By _____

Title _____

IT IS SO STIPULATED:

Dated: April __, 2012

EDELSON MCGUIRE LLC
Attorneys for Plaintiffs

By _____
Jay Edelson
Rafey S. Balabanian
Ari J. Scharg
Chandler R. Givens

Dated: April __, 2012

WILSON SONSINI GOODRICH & ROSATI
Attorneys for Defendant Netflix, Inc.

By _____
Keith E. Eggleton
Rodney G. Strickland
Dale R. Bish

EXHIBITS

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- Exhibit A** **Direct Email Notice**
- Exhibit B** **Publication Notice**
- Exhibit C** **Long Form Notice of Pendency of Class Action and Proposed Settlement**
- Exhibit D** **[Proposed] Preliminary Approval Order**
- Exhibit E** **[Proposed] Final Approval Order**

EXHIBIT A

NOTICE OF PROPOSED CLASS ACTION SETTLEMENT

In re Netflix Privacy Litigation

Case No. 5:11-cv-00379-EJD (U.S. District Court for the Northern District of California)

This is a notice about a proposed class action settlement in which plaintiffs allege that Netflix improperly retains and has disclosed information about the movies and TV shows its subscribers viewed. Netflix denies that it has done anything wrong.

Am I included? You are receiving this email because Netflix's records show that you are a current or former Netflix subscriber and are therefore included in the settlement.

What are the benefits of the settlement? Under the Settlement, Netflix has agreed to change its data retention practices by decoupling (i.e., separating) Entertainment Content Viewing Histories (i.e., the movies and TV shows the customers watched) from identification information for former subscribers whose accounts have been cancelled for at least 365 days, subject to certain exceptions. In addition, Netflix will pay \$9 million into a settlement fund that will be used to (i) make donations to a group of not-for-profit organizations, institutions or programs approved by the Court (such donations are called "cy pres", in legal speak), (ii) pay notice and settlement administration expenses, (iii) pay attorneys' fees and costs to Class Counsel, and (iv) pay an incentive award to the Plaintiffs. Full details about the benefits of the settlement can be found at [URL].

Additional Rights. Unless you request exclusion from the class, your rights will be affected. So, if you do nothing, your rights will be affected. Please visit [URL] to learn how to exclude yourself from the Settlement. Any requests for exclusion must be received by [DATE]. If you do not exclude yourself you will not be able to sue Netflix for any claim relating to the lawsuit. If you do not request exclusion, you may object to the Settlement by [date]. The Court will hold a hearing on [hearing date] to consider any objections, whether to approve the Settlement, whether to award attorneys' fees up to \$2.25 million and out of pocket costs up to \$25,000.00, and whether to award a collective incentive award of \$30,000 (up to \$5,000 for each of the six named plaintiffs). You can appear at the hearing, but you don't have to. You can hire your own attorney, at your own expense, to appear or speak for you at the hearing.

For more information, including a more detailed notice, a copy of the Settlement Agreement, and other documents, please visit the website [insert website], call [toll-free phone number], or write to [insert settlement administrator's address].

PLEASE DO NOT CONTACT THE COURT OR THE JUDGE IN THIS CASE

EXHIBIT B

**If You Are a Current or Former Netflix Subscriber,
in the United States as of [date of preliminary approval]
Your rights may be affected
as a member of a recently settled Class Action.**

In re Netflix Privacy Litigation, Case No. 5:11-cv-00379-EJD
(United States District Court for the Northern District of California)

A Settlement has been reached in a class action lawsuit *In re Netflix Privacy Litigation* in which plaintiffs allege that Netflix unlawfully retained and disclosed information about the movies and TV shows its current and former subscribers viewed. Netflix denies that it has done anything wrong.

Who's Included?

You are included if you live in the U.S. or its territories and you are a current or former Netflix subscriber as of [date of entry of preliminary approval].

What Is the Settlement?

Under the Settlement, Netflix has agreed to change its data retention practices by decoupling (i.e., separating) Entertainment Content Viewing Histories (i.e., the movies and TV shows the customers watched) from identification information for former subscribers whose accounts have been cancelled for at least 365 days, subject to certain exceptions. In addition, Netflix will pay \$9 million into a settlement fund that, subject to Court approval, will be used to (i) make donations to a group of not-for-profit organizations, institutions or programs approved by the Court (such donations are called “cy pres”, in legal speak), (ii) pay notice and settlement administration expenses, (iii) pay attorneys’ fees of up to 25% of the Settlement Fund, and up to \$25,000.00 in out of pocket costs to Class Counsel, and (iv) pay a collective incentive award of \$30,000 to the Plaintiffs. Full details about the benefits of the settlement can be found at [URL].

After payment of settlement administration expenses, the attorneys’ fees and costs to Class Counsel, and the collective incentive award to the Plaintiffs, donations will be made to the court-approved *cy pres* recipients. Proposals from potential *cy pres* recipients will be solicited, and, after consideration of such proposals, nominations will be made to the Court. A list of the proposed *cy pres* recipients will be posted on the Settlement Website [URL] by [Date]. Full details about the process for selecting *cy pres* recipients are in Subparagraph 2.4.3 of the Settlement Agreement, which can be found by going to [URL].

Your Options

Unless you request exclusion from the class, your rights will be affected. If you do nothing, your rights will be affected. Please visit [URL] to learn how to exclude yourself from the Settlement. Any requests for exclusion must be received by [DATE]. If you do not exclude yourself you will not be able to sue Netflix for any claim relating to the lawsuit. If you do not request exclusion, you may object to the Settlement by [date]. The Court will hold a hearing on [hearing date] to consider any objections, whether to approve the Settlement, and whether to award attorneys’ fees (up to \$2.25 million) and a collective incentive award (up to \$5,000 for each of the six named plaintiffs). You can appear at the hearing, but you don’t have to. You can hire your own attorney, at your own expense, to appear or speak for you at the hearing.

For more information, including full details about the Settlement:

[Toll Free Number] [website]

EXHIBIT C

NOTICE OF PROPOSED CLASS ACTION SETTLEMENT

In re Netflix Privacy Litigation

Case No. 5:11-cv-00379-EJD (U.S. District Court for the Northern District of California)

**If you are a current or former Netflix subscriber, you may
be part of a class action settlement**

IMPORTANT

PLEASE READ THIS NOTICE CAREFULLY

**THIS NOTICE RELATES TO THE PENDENCY OF A CLASS ACTION LAWSUIT
AND, IF YOU ARE A SETTLEMENT CLASS MEMBER, CONTAINS
IMPORTANT INFORMATION ABOUT YOUR RIGHTS TO MAKE A CLAIM UNDER THE
SETTLEMENT OR TO OBJECT TO THE SETTLEMENT**

(A federal court authorized this notice. It is not a solicitation from a lawyer.)

Your legal rights are affected whether or not you act. Please read this notice carefully.

YOUR LEGAL RIGHTS AND OPTIONS IN THIS SETTLEMENT	
EXCLUDE YOURSELF FROM THE CLASS BY [DATE]	This is the only option that allows you to pursue claims alleged in the Action against Netflix by filing your own lawsuit at your own expense.
OBJECT BY [DATE]	Write to the Court about why you do not like the Settlement. You must remain in the Settlement Class to object to the Settlement. After filing a written submission, you may also appear at the Final Approval Hearing.
DO NOTHING	You will be bound by the terms of the Settlement Agreement and give up your right to sue.

- These rights and options, and the deadlines to exercise them, are explained in this notice.
- The Court overseeing this case still has to decide whether to approve the settlement.

1. What is this notice and why should I read it?

This notice is to inform you of the settlement of a class action lawsuit entitled *In re Netflix Privacy Litigation*, No. 5:11-cv-00379-EJD (the “Action”), brought by the named plaintiffs on behalf of the Settlement Class, which is currently pending in the United States District Court for the Northern District of California. You need not live in California to get a benefit under the Settlement. The Court has granted preliminary approval of the Settlement and has set a final hearing to take place on [date/time] in the Robert F. Peckham Federal Building, 280 South 1st Street, [Courtroom ###], San Jose, California 95113, to determine if the Settlement is fair, reasonable, and adequate, and to consider the request by Class Counsel for attorneys’ fees, expenses, and an incentive award for the Plaintiffs. This notice describes the Settlement. Your rights and options—**and the deadlines to exercise them**—are explained in this notice. Your legal rights are affected regardless of whether you act.

2. What is a class action lawsuit and what is this lawsuit about?

A class action is a lawsuit in which one or more plaintiffs sue on behalf of themselves and other people who have similar claims. Here, several former Netflix subscribers (the “Named Plaintiffs”), brought suit against Netflix on their own behalf and on behalf of other subscribers like them on claims that Netflix unlawfully retained and disclosed information, including records of the movies and TV shows its subscribers viewed, in violation of the Video Privacy Protection Act and other laws. Netflix has denied that it did anything wrong.

On March 1, 2012, the Plaintiffs agreed to settle their claims against Netflix on behalf of all members of the Settlement Class and have entered into a written agreement entitled “Settlement Agreement and Release.” The individuals on whose behalf the settlement has been made are called “Settlement Class members.” The individuals who make up the Settlement Class (*i.e.*, the Settlement Class members) are described in section 4 below.

The Settlement has been preliminarily approved by the Court. Nevertheless, because the settlement of a class action determines the rights of all members of the proposed class, the Court in which this lawsuit is pending must give final approval to the Settlement before it can take effect.

The Court has conditionally certified the Settlement Class for settlement purposes only, so that members of the Settlement Class can be given this notice and the opportunity to exclude themselves from the Settlement Class, object to the Settlement, and to explain how those who do not exclude themselves from the Settlement Class will have their rights affected by the Settlement Agreement. If the Settlement is not given final approval by the Court, or the Parties terminate it, the Settlement will be void, and the lawsuit will continue as if there had been no Settlement and no certification of the Settlement Class.

In this case, the Defendant is Netflix, Inc. (hereinafter “Defendant” or “Netflix”). Together the Plaintiffs and Defendant are referred to in this notice as the “Parties.”

3. Why is there a settlement?

The Court has not decided in favor of either side in the case. Defendant denies all allegations of wrongdoing or liability against it and asserts that its conduct was lawful. Plaintiffs and their attorneys believe that the Settlement is in the best interests of the Settlement Class because it provides an appropriate recovery for Settlement Class members now while avoiding the risk, expense, and delay of pursuing the case through trial and any appeals. Defendant is settling to avoid the expense, inconvenience, and inherent risk and disruption of litigation.

4. Who is included in the settlement?

The class covered by the Settlement is defined as follows: Any person in the United States who, at one or more times as of the date of entry of Preliminary Approval, is or had been a subscriber of Netflix. Excluded from the Settlement Class are the following: (i) the Settlement Administrator, (ii) the Mediator, (iii) any respective parent, subsidiary, affiliate or control person of the Defendant or its officers, directors, agents, servants, or employees as of the date of filing of the Action, (iv) any judge presiding over the Action and the immediate family members of any such Person(s), (v) persons who execute and submit a timely request for exclusion, and (vi) all persons who have had their claims against Defendant fully and finally adjudicated or otherwise released.

5. What does the settlement provide?

A. Injunctive Relief. Netflix has agreed to change its data retention practices so that it separates (known as “decoupling”) Entertainment Content Viewing History (i.e., movies and TV shows that someone watched) from identification information for those subscribers who have not been a Netflix for at least 365 days, subject to certain exceptions. Full details about the injunctive relief under the Settlement are in Subparagraphs 2.1 and 2.2 of the Settlement Agreement, which can be found by going to [\[URL\]](#).

B. Payment to the Settlement Fund. Netflix has also agreed to establish a \$9 million (\$9,000,000) settlement fund that, subject to Court approval, will be used to: (i) make *cy pres* donations to not-for-profit organizations, institutions and/or programs approved by the Court, (ii) pay notice and settlement administration expenses, (iii) pay the Fee Award (attorneys’ fees and out of pocket costs) to Class Counsel, and (iv) pay a collective incentive award to the Plaintiffs. The Parties have agreed that Netflix will not oppose plaintiffs’ request for attorney’s fees of no more than twenty-five percent (25%) of the Settlement Fund, i.e., \$2,250,000.00, and up to \$25,000.00 for out of pocket costs.

After the Settlement Fund is used for payment of settlement administration expenses, the attorneys’ fees and costs to Class Counsel, and the collective incentive award to the Plaintiffs, the balance of the Settlement Fund shall be distributed to the *cy pres* recipients approved by the Court. Proposals from potential *cy pres* recipients will be solicited and after consideration of such proposal, nominations will be made to the Court. A list of the proposed *cy pres* recipients will be posted on the Settlement Website [\[URL\]](#) by [\[Date\]](#). Full details about the process for selecting *cy pres* recipients are in Subparagraph 2.4.3 of the Settlement Agreement, which can be found by going to [\[URL\]](#).

6. Who represents the Settlement Class?

A. Class Representatives. For purposes of the Settlement, the Court has appointed Plaintiffs Jeff Milans and Peter Comstock as Class Representatives. There are four other named plaintiffs who filed claims. Under the Settlement Agreement, each of the six named plaintiffs may seek an incentive award of \$5,000 each (\$30,000 collectively).

B. Settlement Class Counsel. The Court has approved the appointment of Jay Edelson, Rafey S. Balabanian, Ari J. Scharg, and Chandler R. Givens of Edelson McGuire LLC as Settlement Class Counsel. You will not be charged for these lawyers. If you want to be represented by your own lawyer, you may hire one at your own expense.

From the beginning of the case in 2011 to the present, Class Counsel have not received any payment for their services in prosecuting the case or obtaining the Settlement, nor have they been reimbursed for any out-of-pocket expenses they have incurred. Class Counsel will apply to the Court for an award of attorneys' fees of twenty-five percent (25%) of the Settlement Fund and up to \$25,000.00 in out of pocket costs. Defendant has agreed not to oppose Class Counsel's application for an award of attorneys' fees if limited to this amount. If the Court approves the attorneys' fee application, it will be paid from the Settlement Fund established by Netflix. The Settlement Class members will not have to pay anything toward the fees or expenses to Class Counsel. Class Counsel will seek final approval of the settlement on behalf of all Settlement Class members. You may hire your own lawyer to represent you in this case if you wish, but it will be at your own expense.

7. How can I exclude myself from the Settlement Class?

You can "exclude" yourself from the Settlement Class by following the steps set forth below. If you choose to exclude yourself from the Settlement Class, you may pursue whatever legal rights you have in any separate proceeding if you choose to do so, but you will have to do so at your own expense.

To exclude yourself from the Settlement Class, you must send a letter saying that you want to be "excluded" from the Class in *In re Netflix Privacy Litigation*, No. 5:11-cv-00379-EJD. Your exclusion request must include your name, address, telephone number, signature, and a signed statement to the effect that: "I/We hereby request to be excluded from the proposed Settlement Class in *In re Netflix Privacy Litigation*." Your exclusion request must be postmarked no later than [Date], and sent to the Settlement Administrator at the following address: [insert address].

A request for exclusion that does not include all of the above information, that is sent to an address other than the one listed above, or that is not received on time, will not be valid and the person[s] asking to be excluded will be bound as class member(s) by the Settlement.

If you elect to opt-out of the Settlement, you will (i) not have any rights as a member of the Settlement Class pursuant to the Settlement, (ii) not be bound by any further orders or judgments in this case, and (iii) remain able to file your own lawsuit at your own expense.

If you do not opt-out, you will be bound by further orders and judgments in the case and, if the

Settlement is approved, your claims (as defined in the Settlement Agreement) will be released and you will not be able to sue Netflix for any claim relating to the lawsuit.

8. How can I Object to the Settlement?

If you do not exclude yourself from the Settlement Class, you or your attorney can object to the Settlement and have the right to appear before the Court to do so. **Your objection to the Settlement must be in writing, filed with the Court and served on the attorneys for the Parties at the following addresses:**

Clerk of the Court	Settlement Class Counsel	Defendant's Counsel
Clerk of the Court United States District Court for The Northern District of California (San Jose Division) Robert F. Peckham Federal Building 280 South 1st Street San Jose, CA 95113	Jay Edelson Rafey S. Balabanian Ari J. Scharg Chandler R. Givens Edelson McGuire LLC 350 N. LaSalle, Suite 1300 Chicago, IL 60654	Keith E. Eggleton Rodney Strickland Dale Bish Wilson Sonsini Goodrich & Rosati 650 Page Mill Road Palo Alto, CA 94304

The objection must be in writing and include the case name *In re Netflix Privacy Litigation*, No. 5:11-cv-00379-EJD, and: (a) the Settlement Class member's full name, current address and telephone number; (b) a statement that he or she is a member of the Settlement Class; (c) the specific grounds for the objection; (d) all documents or writings that such Settlement Class member desires the Court to consider; and (e) a notice of intention to appear (if any). If you intend to appear at the fairness hearing through counsel, your objection must also state the identity of all attorneys representing you who will appear at the fairness hearing.

If you do not submit a written objection on the proposed Settlement or the application of Plaintiffs' counsel for incentive awards and attorneys' fees and expenses in accordance with the deadline and procedure set forth above, and you are not granted relief by the Court, you will waive your right to be heard at the fairness hearing.

9. What is the effect of final settlement approval?

If the Court grants final approval to the Settlement, the Court will enter a final order and judgment, and dismiss the case. The release by Settlement Class members will take effect. All members of the Settlement Class will release any and all actual, potential, filed, known or unknown, fixed or contingent, claimed or unclaimed, suspected or unsuspected, claims, demands, liabilities, rights, causes of action, suits, contracts or agreements, extracontractual claims, damages, punitive, exemplary or multiplied damages, expenses, costs, attorneys' fees or obligations (including "Unknown Claims" as defined below), whether in law or in equity, accrued or unaccrued, direct, individual or representative, of every nature and description whatsoever, whether based on the VPPA, the CCRA, the UCL, a contract, or other federal, state, local, statutory or common law or any other law, rule or regulation, including the law of any jurisdiction outside the United States, against the Released Parties, or any of them, arising out of

or relating in any way to, the facts, transactions, events, matters, occurrences, acts, disclosures, statements, misrepresentations, omissions or failures to act regarding the alleged retention and disclosure of Plaintiffs' and the Settlement Class's personally identifiable information, Entertainment Content Viewing History, and other information, including but not limited to all claims that were brought, alleged, argued, raised, or asserted in any pleading or court filing in the Action.

Whether you consider the Settlement favorable or unfavorable, any and all members of the Settlement Class who do not exclude themselves from the Settlement Class will **not** be permitted to continue to assert released claims in any other litigation against Defendant or other persons and entities covered by the release. You can obtain a copy of the Settlement Agreement online at [[settlement website](#)], or by writing to the Settlement Administrator at [[insert](#)]. If you do not wish to be a Settlement Class member, you must exclude yourself from the Settlement Class (see Question No. 7, above).

If the Settlement is not approved, the case will proceed as if no settlement had been attempted or reached. There can be no assurance that if the Settlement is not approved and the case resumes, the Settlement Class will recover more than is provided for under the Settlement, or will recover anything at all.

10. When and where will the Court hold a hearing on the fairness of the Settlement?

A fairness hearing has been set for [[Date/Time](#)], before Judge Edward J. Davila in his courtroom at the United States District Court for the District of the Northern District of California (San Jose Division), Robert F. Peckham Federal Building, 280 South 1st Street, Courtroom 4 – 5th Floor, San Jose, California 95113. **At the hearing, the Court will hear any objections to the proposed settlement, including the amount requested by Settlement Class Counsel for attorneys' fees and expenses. You do not need to attend this hearing. You also do not need to attend to have your objection considered by the Court.**

Note: The date and time of the fairness hearing are subject to change by Court Order. Any changes to the date and time of the fairness hearing will be posted to the Settlement Website.

11. Do I have to come to the fairness hearing? May I speak at the hearing?

You do not need to attend the fairness hearing to remain a class member. You or your own lawyer may attend the hearing if you wish, at your own expense.

If you do not exclude yourself from the Settlement Class, you may ask the Court for permission to speak at the hearing concerning the proposed Settlement or the application of Settlement Class counsel for attorneys' fees and expenses by following the instructions in number 8 above.

12. What happens if I do nothing at all?

If you do nothing, you will be part of the Settlement Class and subject to the release described in Paragraph 3 of the Settlement Agreement; this means you will not be permitted to continue to assert released claims in any other case against Defendant or other persons and entities covered

by the release. Please refer to Paragraph 3 of the Settlement Agreement for a full description of the claims and persons who will be released upon final approval of the Settlement.

13. Where do I get additional information?

This notice provides only a summary of the matters relating to the Settlement. For more detailed information, you may wish to review the Settlement Agreement. You can view the Settlement Agreement and get more information at [website]. You can also get more information by calling toll-free [number]. The Settlement Agreement and all other pleadings and papers filed in the case are available for inspection and copying during regular business hours at the office of the Clerk of the United States District Court for the Northern District of California (San Jose Division), Robert F. Peckham Federal Building, 280 South 1st Street, San Jose, California 95113.

If you would like additional information, you can write to Settlement Class Counsel at the address listed in Question No. 8.

PLEASE DO NOT CONTACT THE COURT, THE JUDGE, OR THE DEFENDANT WITH QUESTIONS ABOUT THE SETTLEMENT

EXHIBIT D

1 UNITED STATES DISTRICT COURT
2 NORTHERN DISTRICT OF CALIFORNIA
3 SAN JOSE DIVISION

4)
5 *IN RE: NETFLIX PRIVACY LITIGATION,*) Case No. 5:11-cv-00379-EJD
6)
7) [Hon. Edward J. Davila]
8)

9 **PRELIMINARY APPROVAL ORDER**

10 WHEREAS, a class action is pending before the Court entitled *In re Netflix Privacy*
11 *Litigation*, Case No. 5:11-cv-00379-EJD; and

12 WHEREAS, Plaintiffs and Defendant Netflix, Inc. (hereinafter “Netflix” or “Defendant”)
13 have entered into a Settlement Agreement dated [Date], which, together with the exhibits
14 attached thereto sets forth the terms and conditions for a proposed settlement and dismissal of the
15 Action with prejudice as to Netflix upon the terms and conditions set forth therein (the
16 “Settlement Agreement”), and the Court having read and considered the Settlement Agreement
17 and exhibits attached thereto;

18 This matter coming before the Court upon the motion of Plaintiffs for preliminary
19 approval of the Settlement Agreement, and good cause being shown,

20 IT IS HEREBY ORDERED, DECREED, AND ADJUDGED AS FOLLOWS:

21 1. Terms and phrases in this Order shall have the same meaning as ascribed to them
22 in the Settlement Agreement.

23 2. The Plaintiffs have moved the Court for an order approving the settlement of the
24 Action in accordance with the Settlement Agreement, which, together with the documents
25 incorporated therein, sets forth the terms and conditions for a proposed settlement and dismissal
26 of the Action with prejudice, and the Court having read and considered the Settlement
27 Agreement and having heard the parties, hereby preliminarily approves the Settlement
28

1 Agreement in its entirety subject to the Final Approval Hearing referred to in paragraph 19 of
2 this Order.

3 3. This Court finds that it has jurisdiction over the subject matter of this action and
4 over all Parties to the Action, including all Settlement Class Members.

5 4. The Court preliminarily finds that the Settlement Agreement is fair, reasonable,
6 adequate, and in the best interests of the class set forth below. The Court further preliminarily
7 finds that the Settlement Agreement substantially fulfills the purposes and objectives of the class
8 action, and provides substantial relief to the class without the risks, burdens, costs, or delay
9 associated with continued litigation, trial, and/or appeal. The Court also finds that the Settlement
10 Agreement: (a) is the result of arms' length negotiations between experienced class action
11 attorneys assisted by United States District Judge Layn R. Phillips (ret.); (b) is sufficient to
12 warrant notice of the settlement and the Final Approval Hearing to the Settlement Class; (c)
13 meets all applicable requirements of law, including Federal Rule of Civil Procedure 23, and the
14 Class Action Fairness Act ("CAFA"), 28 U.S.C. § 1715; and (d) is not a finding or admission of
15 liability by the Defendant or any other parties.

16 **Settlement Class Certification**

17 5. For purposes of settlement only: (a) Jay Edelson, Rafey S. Balabanian, Ari J.
18 Scharg, and Chandler R. Givens of Edelson McGuire LLC are preliminarily appointed Class
19 Counsel for the Settlement Class; and (b) Jeff Milans and Peter Comstock are preliminarily
20 named Class Representatives. The Court finds that these attorneys are competent and capable of
21 exercising the responsibilities of Class Counsel and that the Class Representatives will
22 adequately protect the interests of the class defined below.

23 6. For purposes of settlement only, the Court certifies the following class as defined
24 in the Settlement Agreement:

25 Any person in the United States who, at one or more times as of the date of entry of
26 Preliminary Approval, is or had been a subscriber of Netflix. Excluded from the
27 Settlement Class are the following: (i) the Settlement Administrator, (ii) the Mediator,
28 (iii) any respective parent, subsidiary, affiliate or control person of the Defendant or its

1 officers, directors, agents, servants, or employees as of the date of filing of the Action,
2 (iv) any judge presiding over the Action and the immediate family members of any such
3 Person(s), (v) persons who execute and submit a timely request for exclusion, and (vi) all
4 persons who have had their claims against Defendant fully and finally adjudicated or
5 otherwise released.

6 7. The Court finds for settlement purposes only and subject to the Final Approval
7 Hearing referred to in Paragraph 19 below that: the Settlement Class is so numerous that joinder
8 of all members is impracticable; there are questions of law and fact common to the Settlement
9 Class; the claims of the Class Representatives are typical of the claims of the Settlement Class;
10 the Class Representatives will fairly and adequately protect the interests of the Settlement Class;
11 common questions of law or fact predominate over questions affecting individuals members; and
12 a class action is a superior method for fairly and efficiently adjudicating the Action.

13 8. Should the Settlement Agreement not receive the Court's final approval, should
14 final approval be reversed on appeal, or should the Settlement Agreement otherwise fail to
15 become effective, the Court's grant of class certification shall be vacated, and the Class
16 Representatives and the Settlement Class would once again bear the burden of establishing the
17 propriety of class certification. In such case, neither the certification of the Settlement Class for
18 settlement purposes, nor any other act relating to the negotiation or execution of the Settlement
19 Agreement shall be considered as a factor in connection with any class certification issue(s).

20 **Notice and Administration**

21 9. The Court approves, as to form, content and distribution, the Notice Plan and all
22 forms of Notice to the Settlement Class as set forth in the Settlement Agreement and Exhibits A,
23 B, and C thereto, and finds that such Notice is the best notice practicable under the
24 circumstances, and that the Notice complies fully with the requirements of the Federal Rules of
25 Civil Procedure. The Court also finds that the Notice constitutes valid, due and sufficient notice
26 to all persons entitled thereto, and meets the requirements of Due Process. The Court further
27 finds that the Notice is reasonably calculated to, under all circumstances, reasonably apprise the
28 members of the Settlement Class of the pendency of this action, the terms of the Settlement

1 Agreement, and the right to object to the Settlement and to exclude themselves from the
2 Settlement Class. In addition the Court finds that no notice other than that specifically identified
3 in the Settlement Agreement is necessary in this Action. The parties, by agreement, may revise
4 the Notice in ways that are not material, or in ways that are appropriate to update those
5 documents for purposes of accuracy or formatting for publication.

6 10. [Settlement Administrator] is hereby appointed as Settlement Administrator and
7 shall be required to perform all the duties of the Settlement Administrator as set forth in the
8 Settlement Agreement and this Order.

9 11. The Parties and Settlement Administrator are directed to proceed with the Notice
10 Plan as set forth in section 4 of the Settlement Agreement.

11 **Exclusion**

12 12. Members of the Settlement Class who wish to exclude themselves from the class
13 may do so by complying with the exclusion procedures set forth below. Any members of the
14 Settlement Class who timely request exclusion consistent with those procedures shall not be
15 bound by the terms of the Settlement Agreement.

16 13. To request exclusion, the Class Member must complete, sign, and mail to the
17 Settlement Administrator a request for exclusion. The request must be signed by the Class
18 Member. The request must be postmarked on or before the Exclusion Deadline, which shall be a
19 date designated in the Notice that is no fewer than fourteen (14) days after papers supporting the
20 Fee Award are to be filed (see paragraph 21 below). So called “mass” or “class” opt-outs shall
21 not be allowed.

22 14. Settlement Class Members who opt out of the Settlement Agreement will
23 relinquish their rights to benefits under the Settlement Agreement and will not release their
24 Claims. However, Settlement Class members who fail to submit a valid and timely request for
25 exclusion shall be bound by all terms of the Settlement Agreement and the Final Judgment,
26 regardless of whether they have requested exclusion from the Settlement Agreement.

27 **Objections**

1 15. Any member of the Settlement Class who has not timely filed a request for
2 exclusion may object to the fairness, reasonableness, or adequacy of the Settlement Agreement
3 or to a Final Judgment being entered dismissing the Action with prejudice in accordance with the
4 terms of the Settlement Agreement, to the attorneys' fees and expense reimbursement sought by
5 Class Counsel, or to the award to the Class Representatives. Settlement Class members may
6 object on their own, or may do so through separate counsel at their own expense.

7 16. To object, Settlement Class members must sign and file a written objection no
8 later than on or before the Objection/Exclusion Deadline [Date]. To be valid, the objection must
9 (a) include his/her full name, current address, telephone number; (b) state that he or she is a
10 member of the Settlement Class; (c) provide all arguments, citations, and evidence supporting
11 the objection; (d) include copies of any documents relied on or that the objector wishes the Court
12 to consider; and (e) include a statement whether the objector intends to appear at the Final
13 Approval Hearing with or without counsel. Settlement Class Members who fail to file and serve
14 timely written objections in substantial compliance with the requirements of this paragraph shall
15 be deemed to have waived any objections and shall be foreclosed from making any objections
16 (whether by appeal or otherwise) to the Settlement Agreement or to any of the subjects listed in
17 paragraph 19 below.

18 17. To be valid, objections must be filed with the Court and sent to Class Counsel,
19 Jay Edelson, Edelson McGuire LLC, 350 North LaSalle, Suite 1300, Chicago, IL 60654 and
20 Defendant's Counsel, Keith E. Eggleton, Wilson Sonsini Goodrich & Rosati, 650 Page Mill
21 Road, Palo Alto, CA 94304.

22 18. Any response to objections, if any, shall be filed no less than seven (7) days prior
23 to the Fairness Hearing.

24 **Fairness Hearing**

25 19. The Final Approval Hearing shall be held before this Court on [Date], at the
26 Robert F. Peckham Federal Building, Courtroom 4 – 5th Floor, 280 South 1st Street, San Jose,
27 California to determine (a) whether the proposed settlement of the Action on the terms and
28 conditions provided for in the Settlement Agreement is fair, reasonable and adequate and should

1 be given final approval by the Court; (b) whether a judgment and order of dismissal with
2 prejudice should be entered; (c) whether to approve the payment of attorneys' fees and expenses
3 to Class Counsel; and (d) whether to approve the payment of incentive awards to the Class
4 Representatives. The Court may reschedule the Fairness Hearing without further notice to the
5 Settlement Class Members.

6 20. Plaintiffs shall submit papers in support of final approval of the Settlement no
7 later than 35 days before the Fairness Hearing.

8 21. Class Counsel's final application for any Fee Award, and any documents
9 submitted in support thereof, shall be filed no later than 35 days before the Fairness Hearing.

10 **Further Matters**

11 22. All further proceedings in the Action are ordered stayed until the Final Judgment
12 or termination of the Settlement Agreement, whichever occurs earlier, except for those matters
13 necessary to obtain and/or effectuate final approval of the Settlement Agreement. In order to
14 protect its jurisdiction to consider the fairness of this Settlement Agreement and to enter a Final
15 Order and Judgment having binding effect on all Class Members, the Court hereby enjoins all
16 Class Members, and anyone who acts or purports to act on their behalf, from pursuing all other
17 proceedings in any state or federal court that seeks to address any parties' or Class Members'
18 rights or claims relating to, or arising out of, any of the Released Claims.

19 23. Members of the Settlement class shall be bound by all determinations and
20 judgments in the Action concerning the Action and/or Settlement Agreement, whether favorable
21 or unfavorable.

22 24. If the Settlement Agreement is not approved by the Court in complete accordance
23 with its terms, each party will have the option of having the Action revert to its status as if the
24 Settlement Agreement had not been negotiated, made, or filed with the Court. In such event, the
25 parties will retain all rights as if the Settlement Agreement was never agreed upon.

26 In the event that the Settlement Agreement is terminated pursuant to the provisions of the
27 Settlement Agreement or for any reason whatsoever the approval of it does not become
28 Final then (i) the Settlement Agreement shall be null and void, including any provision

1 related to the award of attorneys' fees, and shall have no further force and effect with
2 respect to any party in this Action, and shall not be used in this Action or in any other
3 proceeding for any purpose; (ii) all negotiations, proceedings, documents prepared, and
4 statements made in connection therewith shall be without prejudice to any person or party
5 hereto, shall not be deemed or construed to be an admission by any party of any act,
6 matter, or proposition, and shall not be used in any manner or for any purpose in any
7 subsequent proceeding in this Action or in any other action in any court or other
8 proceeding, provided, however, that the termination of the Settlement Agreement shall
9 not shield from subsequent discovery any factual information provided in connection
10 with the negotiation of this Settlement Agreement that would ordinarily be discoverable
11 but for the attempted Settlement; (iii) other than as expressly preserved by the Settlement
12 Agreement in the event of its termination, the Settlement Agreement shall have no further
13 force and effect with respect to any party and shall not be used in the Action or any other
14 proceeding for any purpose; and (iv) any party may elect to move the Court pursuant to
15 the provisions of this paragraph, and none of the non-moving parties (or their counsel)
16 shall oppose any such motion.

17
18 **IT IS SO ORDERED.**

19
20 Dated this _____ day of _____, 2012.

21
22 _____
23 HONORABLE EDWARD J. DAVILA
24 UNITED STATES DISTRICT JUDGE
25
26
27
28

EXHIBIT E

1 the Settlement Class are the following: (i) the Settlement Administrator, (ii) the Mediator,
2 (iii) any respective parent, subsidiary, affiliate or control person of the Defendant or its
3 officers, directors, agents, servants, or employees as of the date of filing of the Action,
4 (iv) any judge presiding over the Action and the immediate family members of any such
5 Person(s), (v) persons who execute and submit a timely request for exclusion, and (vi) all
6 persons who have had their claims against Defendant fully and finally adjudicated or
7 otherwise released.

8 4. Attached hereto and incorporated into this Order as Appendix A is a schedule of
9 all such persons who have timely and validly requested to be excluded from the Settlement
10 Class.

11 5. This Court now affirms certification of the Settlement Class and gives final
12 approval to the settlement and finds that the Settlement Agreement is fair, reasonable, adequate,
13 and in the best interests of the Settlement Class. The complex legal and factual posture of this
14 case, and the fact that the Settlement Agreement is the result of arms' length negotiations
15 presided over by a neutral mediator support this finding. The Class Representatives and Class
16 Counsel adequately represented the Settlement Class for purposes of entering into and
17 implementing the Settlement Agreement. Accordingly, the Settlement Agreement is hereby
18 finally approved in all respects, and the Parties are hereby directed to perform its terms.

19 6. The Court-approved Notice Plan to the Settlement Classes, as set forth in the
20 Preliminary Approval Order on [Preliminary Approval Date], was the best notice practicable
21 under the circumstances and included comprehensive nationwide newspaper publication, website
22 publication, and direct e-mail notice. The Notice Plan has been successfully implemented and
23 satisfies the requirements of Federal Rule of Civil Procedure 23 and Due Process.

24 7. The Court finds that the Defendant properly and timely notified the appropriate
25 state and federal officials of the Settlement Agreement, pursuant to the Class Action Fairness Act
26 of 2005 ("CAFA"), 28 U.S.C. § 1715. The Court has reviewed the substance of Defendant's
27 notice and accompanying materials, and finds that they complied with all applicable
28 requirements of CAFA.

1 8. Subject to the terms and conditions of the Settlement Agreement, this Court
2 hereby dismisses the action on the merits and with prejudice.

3 9. Upon the Effective Date of this settlement, Plaintiffs and each and every
4 Settlement Class Member, fully, finally, completely and forever, release, acquit and discharge
5 each released Party from any and all Released Claims, except that released Claims shall not
6 extend to claims that are asserted in the case of *Mollett v. Netflix, Inc.*, No.: 5:11-cv-01629-EJD
7 as of the date of the Settlement Agreement.

8 10. Upon the Effective Date, the above release of claims and the Settlement
9 Agreement will be binding on, and have *res judicata* and preclusive effect in all pending and
10 future lawsuits or other proceedings maintained by or on behalf of Plaintiffs and all other
11 Settlement Class Members, Releasing Parties, and their heirs, executors, and administrators,
12 successors, and assigns. All Settlement Class Members who have not been properly excluded
13 from the Settlement Class are hereby permanently barred and enjoined from filing, commencing,
14 prosecuting, intervening in, or participating (as class members or otherwise) in any lawsuit or
15 other action in any jurisdiction based on or arising out of the Released Claims.

16 11. Netflix is hereby ordered to implement and comply with Sections 2.1 and 2.2 of
17 the Settlement Agreement regarding the injunctive relief made available to the Settlement Class
18 Members.

19 12. Defendant shall pay the Fee Award and Incentive Award, as set forth in the
20 accompanying Order Approving Fees and Incentive Award, pursuant to and in the manner
21 provided by the terms of the Settlement Agreement.

22 13. Other than as set forth in the accompanying Order Approving Fees and Incentive
23 Award, the Parties shall bear their own costs and attorneys' fees.

24 14. This Court hereby directs entry of this Final Judgment based upon the Court's
25 finding that there is no just reason for delay of enforcement or appeal of this Final Judgment
26 notwithstanding the Court's retention of jurisdiction to oversee implementation and enforcement
27 of the Settlement Agreement.

28 15. This Final Judgment and order of dismissal with prejudice, the Settlement

1 Agreement, the settlement that it reflects, and any and all acts, statements, documents, or
2 proceedings relating to the Settlement Agreement are not, and shall not be construed as, or used
3 as an admission or concession by or against the Parties with respect to any fault, wrongdoing, or
4 liability, or of the validity of any Claim or defense, or of the existence or amount of damages, or
5 that the consideration to be given under the Settlement Agreement represents an amount equal to,
6 less than or greater than the amount that could have or would have been recovered after trial.

7 16. The Parties, without further approval from the Court, are hereby permitted to
8 agree and to adopt such amendments, modifications, and expansions of the Settlement
9 Agreement and its implementing documents (including all exhibits to the Settlement Agreement)
10 so long as they are consistent in all material respects with the Final Judgment and do not limit the
11 rights of Settlement Class Members.

12 17. Without affecting the finality of this Final Judgment in any way, this Court hereby
13 retains continuing jurisdiction over, *inter alia*, (a) implementation, enforcement, and
14 administration of the Settlement Agreement, including any releases in connection therewith; (b)
15 resolution of any disputes concerning class membership or entitlement to benefits under the
16 terms of the Settlement Agreement; and (c) all Parties hereto, for the purpose of enforcing and
17 administering the Settlement Agreement and the Action until each and every act agreed to be
18 performed by the Parties has been performed pursuant to the Settlement Agreement.

19
20
21 **IT IS SO ORDERED.**

22 Dated this _____ day of _____, 2012

23
24
25 _____
26 HONORABLE EDWARD J. DAVILA
27 UNITED STATES DISTRICT COURT
28